

Stock Group Analytics TSA Safer Air Travel

The Customer

The Transportation Security Administration (TSA), through its Secure Flight Program, Vetting and Analysis Division (VAD), plays a critical role in protecting U.S. airspace. Every day, TSA vets millions of passenger itineraries across all airports to adapt to emerging threats with realtime intelligence. To meet the rising complexity of this mission, TSA partners with trusted analytics providers like Stock Group Analytics (SGA).



The Challenge

 Integrate risk-based data sources across multiple platforms.

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- Improve the speed and accuracy of threat detection.
- Predict passenger volumes to optimize staffing at the National Transportation Vetting Center (NTVC).
- Predict passenger reservations at each airport to optimize staffing Transportation Security Officers (TSOs) at airports.
- **Provide leadership** with timely, actionable operational insights.



Stock Group Analytics's Solution



SGA supports TSA's mission by delivering tailored analytics, AI-powered modeling, and performance dashboards to empower TSA leadership. Core contributions include:

- AI/ML Modeling: Development of predictive models to forecast passenger reservations and prioritize workload distribution.
- Operational Analytics: Workflow optimization and impact analysis to support system adaptability to new policies or threats.
- Executive Dashboards: Power BI dashboards that provide TSA leadership real-time insights into performance, staffing, and readiness.
- Access Controls: Alignment with DHS cybersecurity standards for Identity and Access Management (IAM) enforcement.



Benefits

SGA's solutions transformed TSA's operations, delivering measurable outcomes:

- Enhanced Security Awareness: Improved visibility into threat indicators via analytics-driven insights.
- **Mission Continuity:** Sustained 24/7 vetting operations during major system and policy transitions.
- **Staffing Optimization**: Data-driven workforce planning to align NTVC capacity with forecasted volumes.
- Leadership Readiness: Actionable insights through visualized data, enabling faster, more informed decisions.
- **Resource Efficiency:** Reduced operational inefficiencies through proactive system tuning and forecasting.

